



How to Cancel My UNV-Link Account?

Title:	How to Cancel My UNV-Link Account?	Version:	V1.0
Product:	SMB	Date	7/15/2024

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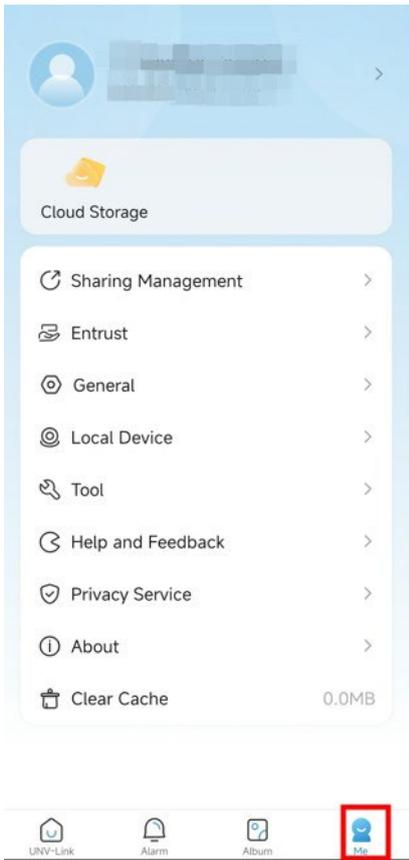
Description.

Note: This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team.

https://global.uniview.com/Support/Service_Hotline/

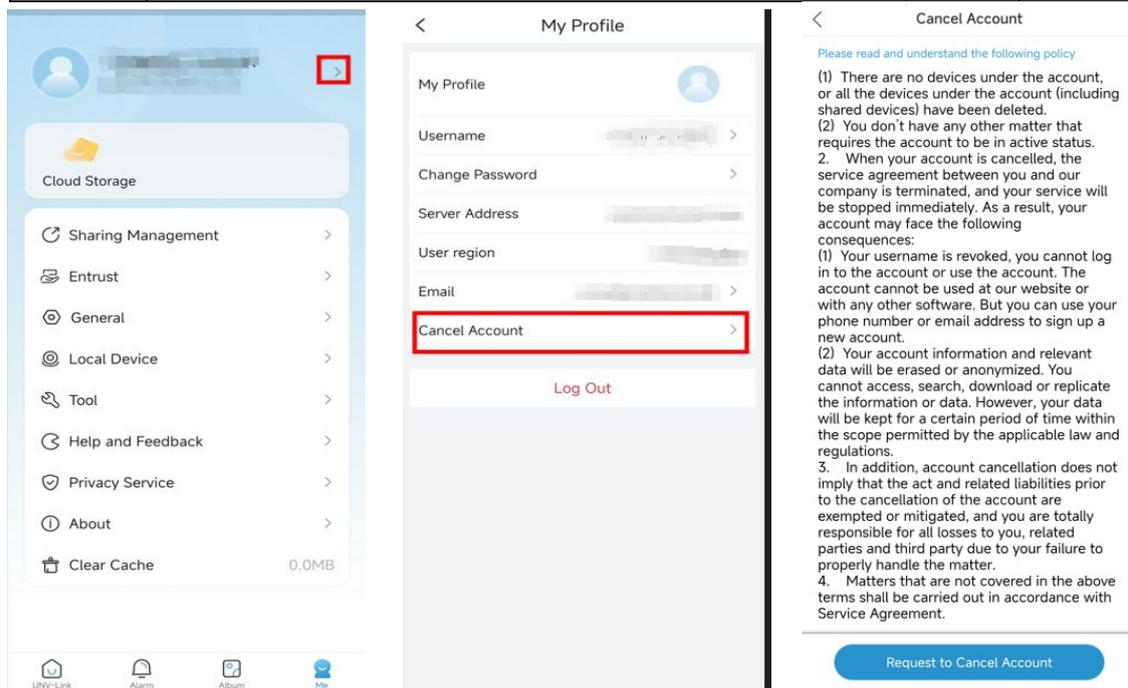
Operating Steps

Step 1 Click  on the bottom right corner to go to the ME menu.

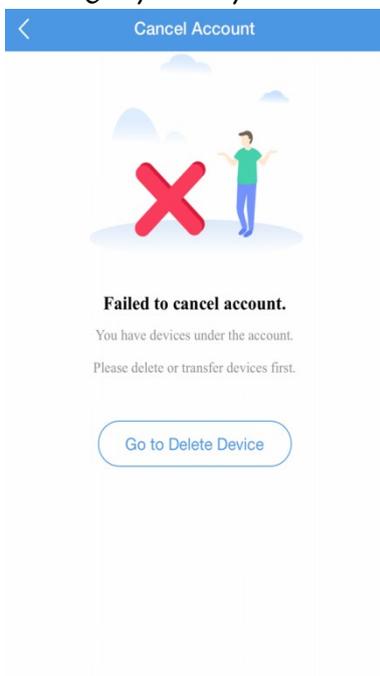


Step 2 Click on the > the icon shown below to find the **Cancel Account** option and then click **Request to Cancel Account**.

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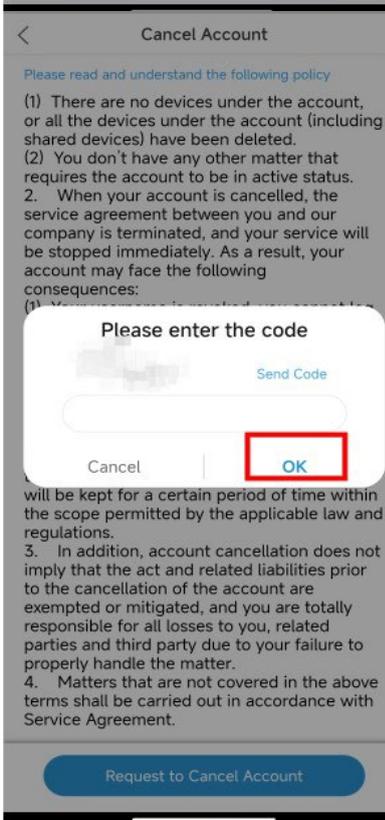
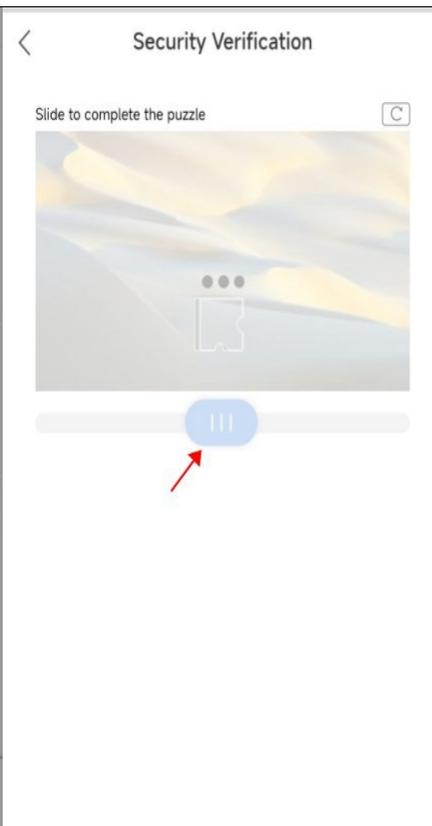
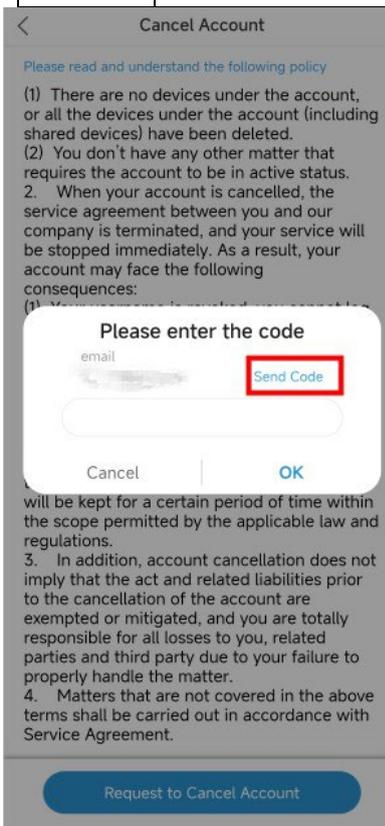


Note: If there are existing devices on your account, the message below will appear. If you see this message, please follow the instructions to delete the existing devices on your account first and then repeat the above steps. If you do not see this message, please proceed to the next step.



Step 3 Click **Send Code** and complete the **Security Verification**. A verification code will be sent to your phone via text message if the cloud account was registered with a phone number or to your email if the cloud account was registered with your email address. When you receive the verification code, please enter the code and click **OK**.

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Note: Sometimes the verification code may be sent to the spam folder of your email.

So far, the UNV-Link account should be canceled. The message below indicates that your UNV-Link account has been successfully canceled.

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Cancel Account

Account has been cancelled.

Why did you cancel account?
Please tell us so we can improve.

I have another account.

Change service provider.

Bad user experience.

For security/privacy concerns.

Other causes: Please enter other causes...

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